

Embassy Suites Hotels(R) Announces Upgraded Business Center Solution to Help Enhance Guest Productivity

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New Upgrades Feature Software and Service Solution by Uniguest(TM) and Remote Printing by PrinterOn(TM)

MEMPHIS, Tenn.--(BUSINESS WIRE)--July 6, 2005--Embassy Suites Hotels is upgrading the business center experience for guests by introducing Embassy Business Centers powered by Uniguest and PrinterOn remote printing capabilities. As part of a new brand standard, the services will be implemented in all 175 hotels throughout the next 12 months.

"The Embassy Suites Hotels brand always has put guest service and satisfaction first, and the business center experience is a critical component of that commitment," said David Greydanus, senior vice president, brand management, Embassy Suites Hotels. "We recognize our guests' needs to stay connected and remain productive while traveling on business. Our new business center solutions and remote printing capabilities will help them do just that."

Embassy Executive Business Center Solution

Upgrades to the Embassy Business Center Solution will be powered by Uniguest. The technology will provide consistency across the brand so guests will know what they can expect at any hotel within the Embassy Suites Hotels brand. The business center will feature two workstations complete with high-speed Internet access, security software, copying and laser printing capabilities, as well as other office tools. Additional features of the station include:

- 24/7 guest access
- Complimentary computer usage, local faxing and HSIA by hotel guests
- Guests may opt for confidential printing or document delivery (black & white printing is complimentary; color printing, where available, at minimal cost per page)
- Easy complimentary access to popular Websites, including quick boarding pass retrieval Website
- Easy access to popular e-mail programs
- Easy access to local city guides provided through www.olcg.com
- Microsoft® Office tools, including Microsoft® Word, Excel, PowerPoint® and Adobe® Acrobat® Reader(TM)
- Website filtering for sites unsuitable for children
- Customized Embassy Suites Hotels graphical user interface

By incorporating secure printing technologies from PrinterOn, guests will be able to print confidential documents directly from their suite, using their own notebook computer or wireless email device. Guests can print without installing or configuring print drivers, and without sitting at a computer in the business center. The PrinterOn services will be available in two locations at each property. A guest may direct their print jobs to the business center, where they are held until the guest arrives to enter a confidential PIN code. Guests may also elect to print at the front desk, where complimentary delivery to the guest room by the Embassy staff can be arranged.

About Uniguest

Uniguest is a premier provider of Automated Public PC Workstations specializing in security software and ongoing support. Industries served are lodging properties, apartment complexes, timeshares, libraries, and retail applications. To learn more about Uniguest, please visit www.uniguest.com or email info@uniguest.com.

About PrinterOn

PrinterOn is a leading developer of printing solutions for mobile users in hospitality, cybercafe, business center, Wi-Fi, kiosk, college and university environments. For information about PrinterOn, visit www.printeron.com. To print now, visit www.printspots.com.

About Embassy Suites Hotels

Embassy Suites Hotels, which opened its first property in 1984, was the first all-suite upscale hotel brand to enter the industry and today has more than 175 hotels.

To make reservations or learn the locations of Embassy Suites Hotels in urban, suburban, airport and resort areas, travelers can visit the Embassy Suites Hotels Web site at www.embassysuites.com, call 1-800-EMBASSY or contact their professional travel agent.

Embassy Suites Hotels is a part of Hilton Hotels Corporation, which is recognized internationally as a preeminent hospitality company. The company develops, owns, manages or franchises more than 2,200 hotels, resorts and vacation ownership properties. Its portfolio includes many of the world's best known and most highly regarded hotel brands, including Hilton®, Conrad®, Doubletree®, Embassy Suites Hotels®, Hampton Inn®, Hampton Inn & Suites®, Hilton Garden Inn®, Hilton Grand Vacations Club® and Homewood Suites by Hilton®.

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