

News Release

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April 17, 2006

FOR IMMEDIATE RELEASE

Hotel Business Centers by Uniguest Make Airline Check-In Easy

Uniguest, a national provider of hotel business center computer systems, makes airline check-in even easier by providing a "Print Boarding Pass" feature as part of its hotel business center application. The company has been providing this feature for over year with installations in over 400 hotels nationwide ranging from full service to limited service properties.

By polling over 1,000 Uniguest business center users in "real time", Uniguest discovered that travelers were not only using the free to guest "business center" application to check/send email and print business documents, but they were also printing airline boarding passes more often than originally thought.

Hotel chains are just now beginning to deploy company-wide initiatives to provide airline check-in solutions for its guests. Uniguest, headquartered in Nashville, Tennessee, has been providing this tool as part of its application, called The Concierge Station, for more than a year. Hotel General Managers consistently provide positive feedback about the versatility of the Uniguest system with it's myriad of uses, particularly the airline check in availability

"We live in a fast paced world. Travelers do not want to waste time in long lines at the airport," says Uniguest President and CEO Shawn Thomas. "We saw a need and we seized the opportunity to meet it long before the media started talking about it." The process is fast, easy and convenient. Guests simply click on the Boarding Pass icon and they instantly gain access to online check-in features for all major US Airlines.

As a result of the enhanced services provided by Uniguest's Concierge Station, more than 400 hotels across the US have installed free-to-guest computer workstations that allow hotel guests and users to print boarding passes as well as accomplish a variety of other tasks. Not only does the Concierge Station allow quick and easy airline check-in, it also serves as a fully functioning Business Center PC with Microsoft Office applications, Internet connectivity and print capabilities.

Uniguest has contracts in place that will increase installations of its Concierge Station application to more than 1,000 systems this year alone. Consumers wanting to stay at a hotel that provides the Uniguest Concierge Station application can visit www.uniguest.com to search by brand and by state.

About Uniguest

Uniguest designs, implements, and supports interactive self-service computing stations, and is the largest provider of business center services for the limited service sector of the hotel industry. Company focus is on service for public Internet access workstations, kiosks, and business centers in the travel and hospitality industries as well as multi-dwelling units.