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**FOR IMMEDIATE RELEASE**

## **UNIGUEST™ APPOINTS DIRECTOR OF TECHNICAL SUPPORT**



NASHVILLE, Tenn. (January 24, 2011)— Uniguest™, a provider of print, technology and specialized services globally for the lodging and restaurant industries, announced today the addition of a new member to its team. Doug Schmitt has been hired as director of technical support. In this position, he will manage the company's in-house technical support call center, which is available to Uniguest's 6,000-plus customers 24/7/365.

Schmitt is the former manager, application and product support, global tier 3 technical support for Hilton Worldwide in Memphis. As manager, he directed teams for technical projects, as well as ongoing concerns. He is a graduate of The University of Memphis with a B.B.A. in management information systems.

"We are thrilled Doug has relocated to Nashville to join Uniguest," said Mark Oldham, co-founder and president of Uniguest. "With his experience in the hospitality industry, as well as his expertise in IT, he will be a great asset. As we continue to experience rapid growth, Doug will play an integral part in helping us offer top-notch customer service."

"I'm excited to be joining Uniguest," Schmitt said. "I am looking forward to applying my experience to help the company meet its goals and shape its future."

### **About Uniguest**

Based in Nashville, Tenn., Uniguest is a diversified company providing print, technology and specialized services globally for hospitality, healthcare and other industries. Products and services include custom-printed publications, security software solutions, self-serve kiosk solutions, digital signage, advertising sales and help-desk computer support. For more information on Uniguest, please visit [uniguest.com](http://uniguest.com) or follow the company on [facebook.com](http://facebook.com) or [twitter.com](http://twitter.com).

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