

SecuredProcess™

**Hardware Preparation
Security Software Installation
System Activation**

Uniguest designs, installs, and supports
Automated Public PC Workstations.
1035 Acorn Drive Nashville, TN 37210 | (866) 398-8729 | www.uniguest.com



SecuredProcess™

Step Four of Uniguest's Powered-Simplicity™ process is The SecuredProcess™. It entails the installation and activation procedure. Uniguest offers **two options** for this process.

1. Turnkey

Uniguest can provide all equipment pre-installed with all software for a **plug-and-play** system. We can ship to you via ground to overnight delivery. Once you receive your system, simply unpack it, set it up, connect it to the internet and call Uniguest for activation. Our Computer Help Desk technicians will remotely activate and test the system. And it's that simple. The system is then covered with our annual 24/7/365 support.

2. Remote Install

If you wish to use pre-existing hardware, Uniguest can perform a remote installation. Uniguest will work with you to make sure your system meets the **minimum requirements** to support the installation. You must have:

- Windows XP or better
- 512mg of RAM or better
- Pentium IV or better

Once the system has been confirmed to meet the minimums, Uniguest will arrange with you a convenient date and time for installation. Prior to this appointment, please take a minute to:

- Remove all security software
- Disable all firewalls

At the appointment, make sure you, or the staff member you appoint, is located in front of the computer ready to assist for **10-15 minutes**. Call our toll free number at 866-398-8729 and request the Computer Help Desk. At this time you will need the following:

- User Name of the computer administrator
- Password of the computer administrator

When the Uniguest technician receives the call, they will work with you to gain access to the system. The staff member is then free to go. Uniguest will continue to work with the system **remotely**. They will run PC scans and perform a PC cleanup. Our SecuredAdvantage™ security software will be installed, configured and activated. Once complete, you will receive a call informing you the system is ready for use and covered with our annual 24/7/365 support.