



## self-serve business centers

Secure, Reliable and Always Supported





# two choices one great solution

No matter what business center system you need for your guests, **we have a solution for you**, all backed up with **top-notch security software** to protect users and hardware, and **24/7/365 support** from the **no.1 provider of business centers in the U.S.**

## FREE-TO-GUEST

Available to purchase or lease, Uniguest's **Free-to-Guest solutions** are offered in PC or Mac platforms with all the services Uniguest customers have come to expect, like branded one-click-access interfaces, Microsoft Office applications, plus much more.

## PAY-PER-USE

Offer a great amenity and earn some income, too, with our **no-cost "transactional" business center kiosk**. The turnkey system comes with everything you need right out of the box, including prepaid card or credit card accessibility, and the same great features as our free-to-guest system.

## non-english

For properties serving non-English speaking customers, Uniguest can customize the interface into the language of your choice.

“Uniguest has been a great vendor to work with, and I feel they provide exceptional value. I recommend them to other companies and look forward to doing business with them for our existing portfolio of hotels, as well as future hotel developments.”

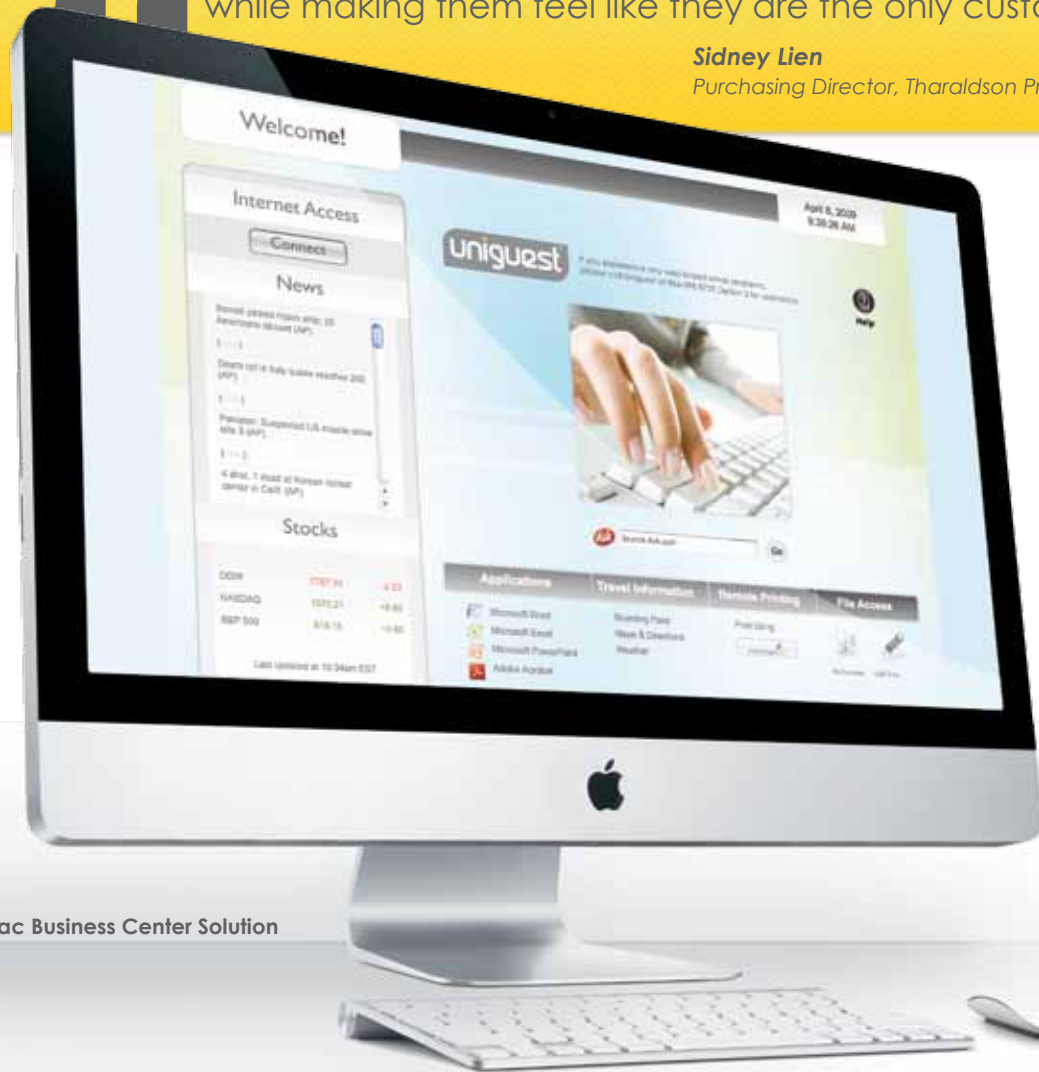
**Farrah Adams**  
Vice President, Operational Support  
LBA Properties



Dell Optiplex 380 Business Center Solution

Uniguest has the unique ability to serve a large customer (base) while making them feel like they are the only customer. ”

**Sidney Lien**  
Purchasing Director, Tharaldson Property Management



iMac Business Center Solution

# secure, reliable, easy to use

## ✓ The Ultimate Security Software

Specifically designed to meet the needs of the hospitality industry, Uniguest business center computers (PC and Mac) are protected by SecuredAdvantage™ Software.

- 100% tamper-proofs your system
- Monitors 24 hours a day, every day
- Safeguards users from identity theft
- Restores system to original state after EACH session – not just once a day
- Protects from hackers and viruses
- Prevents unwanted downloads, spyware, malware and adware

## ✓ 24/7/365 Worldwide Call Center Technical Support

Our extensively trained, fully certified in-house technical support staff (the UCrew) is always available – all day, every day – via phone or e-mail in multi-languages for any help you may need.

## ✓ Branding at Its Best

Each system is available with a custom-branded interface to show off your brand and promote in-house services and amenities.

## ✓ Hardware Break/Fix Plan

Hardware fails. When it does, systems are in place to quickly initiate a repair or replacement, ensuring maximum uptime.

## ✓ One-Click Access

Users get where they are going without having to know website addresses. From popular Hot Links to E-mail, Maps and Directions, or a quick Ask.com® Search, Uniguest's interface makes it easy to find the way.

# hardware solutions



## Dell Vostro

*Business Class All-In-One*

- All-in-one PC
- Wireless mouse and keyboard
- 19-inch LCD display
- Can be wall mounted and has an arm mount option
- Software installation and remote activation
- 3-year warranty



## Dell Optiplex 380

*Top Business Value PC*

- Choice of 17-inch, 19-inch, or widescreen 22-inch LCD monitor
- Software Installation and remote activation
- 3-year warranty



## Dell USFF GX 780

*Compact Commercial Stand PC (rear mounted)*

- 19-inch widescreen LCD display
- Software installation and remote activation
- 3-year warranty

## hardware solutions (cont.)



## HP Touchsmart

*Widescreen/Touchsmart*

- All-In-One PC
- Touchscreen
- Choice of 20-inch or 23-inch LCD monitor
- Can be wall mounted
- Software Installation and remote activation
- 3-year warranty



## iMac

*Mac Option*

- All-In-One PC / Wireless Package
- Choice of 21.5 inch or 27-inch LED Display 1920x1089 resolution
- Software Installation and remote activation
- 3-year warranty

## Always Compatible

*Uniguest's On-screen user interfaces are consistent across Windows and Mac OS X platforms.*

# additional hardware

## MONITORS

Our selection of Monitors offers the latest and most technologically advanced LCDs available. Our LCD monitors offer crisp and clear viewing areas and come in a variety of sizes to fit your needs and or space requirements. In stock sizes are 17", 19", 22", and we can procure all specialty-order sizes.



## PRINTERS

*pay-per-use  
fax machines available, as well*

### 2330D B/W Laser Printer

- high resolution and fast print speed
- professional business graphics and text documents
- up to 1200 x 1200 dpi true print resolution



### 2130CN Color Laser Printer

- professional-grade color printing
- fast output
- integrated Dell Toner management system allows you to easily manage supplies



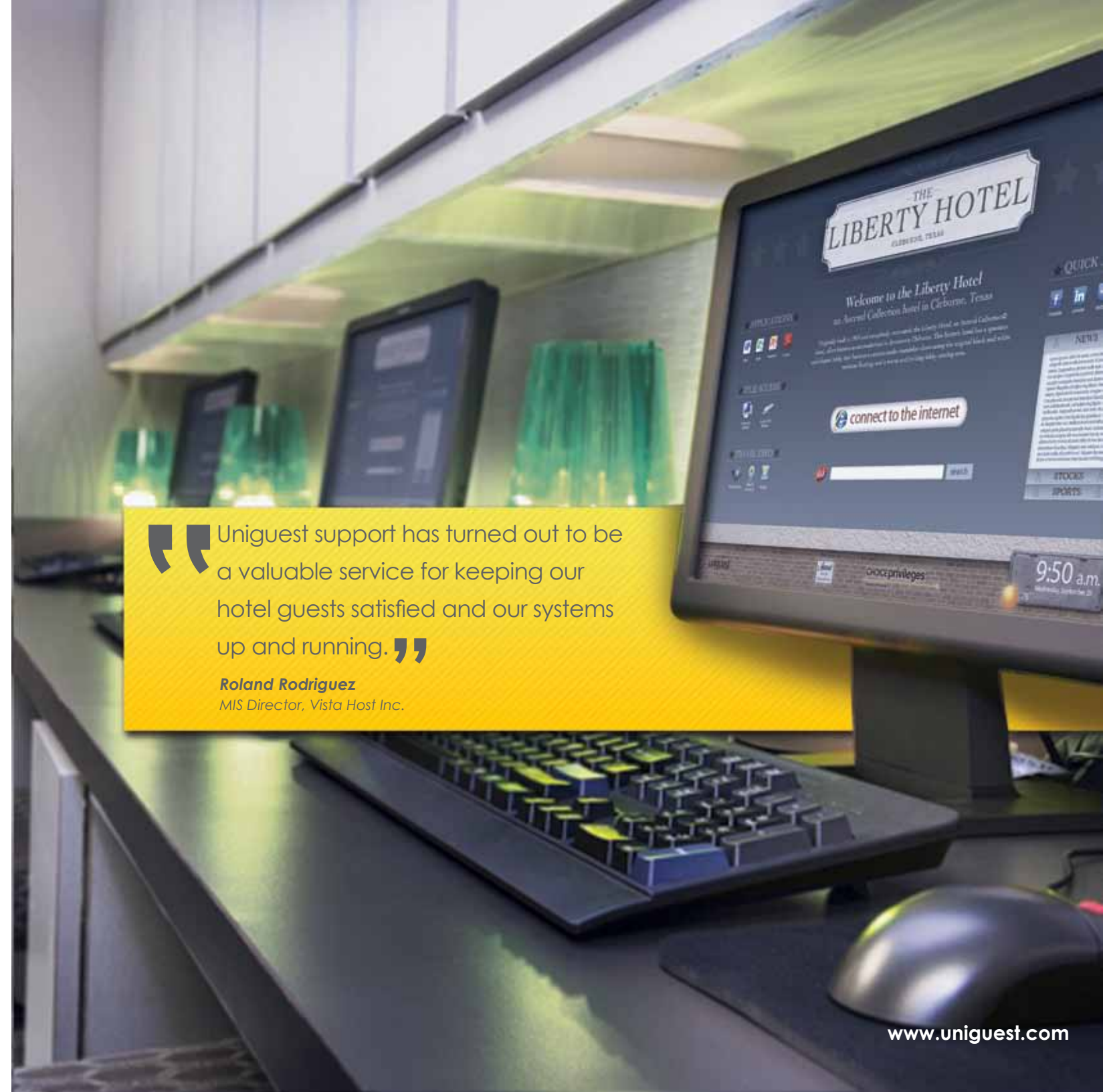
### 2335DN B/W Multifunction Printer

- enjoy printing, scanning, copying and standalone faxing
- vivid and crisp prints at up to 35 ppm for LTR formats
- impressive 24 bit full color scanner



“Uniguest support has turned out to be a valuable service for keeping our hotel guests satisfied and our systems up and running.”

**Roland Rodriguez**  
MIS Director, Vista Host Inc.



# beyond business centers

Uniguest offers a wide array of products and services designed especially to enhance the customer experience.



## Uniguest's Family of Products

### LOCAL AREA KNOWLEDGE



Concierge Station/Mobi App

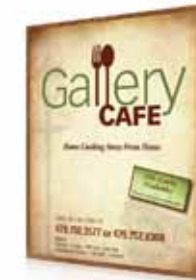


quickscoop™/Front Desk Maps

### PRINT



Guest Directories  
(Ad-based or direct purchase)



Menus  
(Ad-based or direct purchase)



General Hotel Print Supply

Additional products on next page

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## TECHNOLOGY

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Boarding Pass Stations



Menu Boards



Flight Boards

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## EVENT MANAGEMENT

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One vendor. One invoice. Save lots of super valuable resource time. Uniguest handles every aspect of event-based marketing, eliminating the time you spend outsourcing and managing multiple vendors. Our role is to partner with and support your own planning resources. We work closely with your marketing or strategic team to create exceptional brand-building events. Consider us a member of your team.

**Discover Why Uniguest Is Best For Your Guests**

Call 800.467.1218 or see a live examples at [uniguest.com](http://uniguest.com)