

# UNIGUEST CONNECT

Hospitality's gold standard solution for public kiosk security is a solid "10"

Uniguest Connect continues to be the leading business center solution as companies across the globe are choosing a simple, secure, and reliable path to drive customer satisfaction and reduce the inherent risks of public-use kiosks.

Now powered by Secured Advantage 10, Uniguest Connect is the most secure, flexible, and feature-rich complimentary session-based solution ever to be deployed.

## NEW BEST-IN-CLASS ENHANCEMENTS:

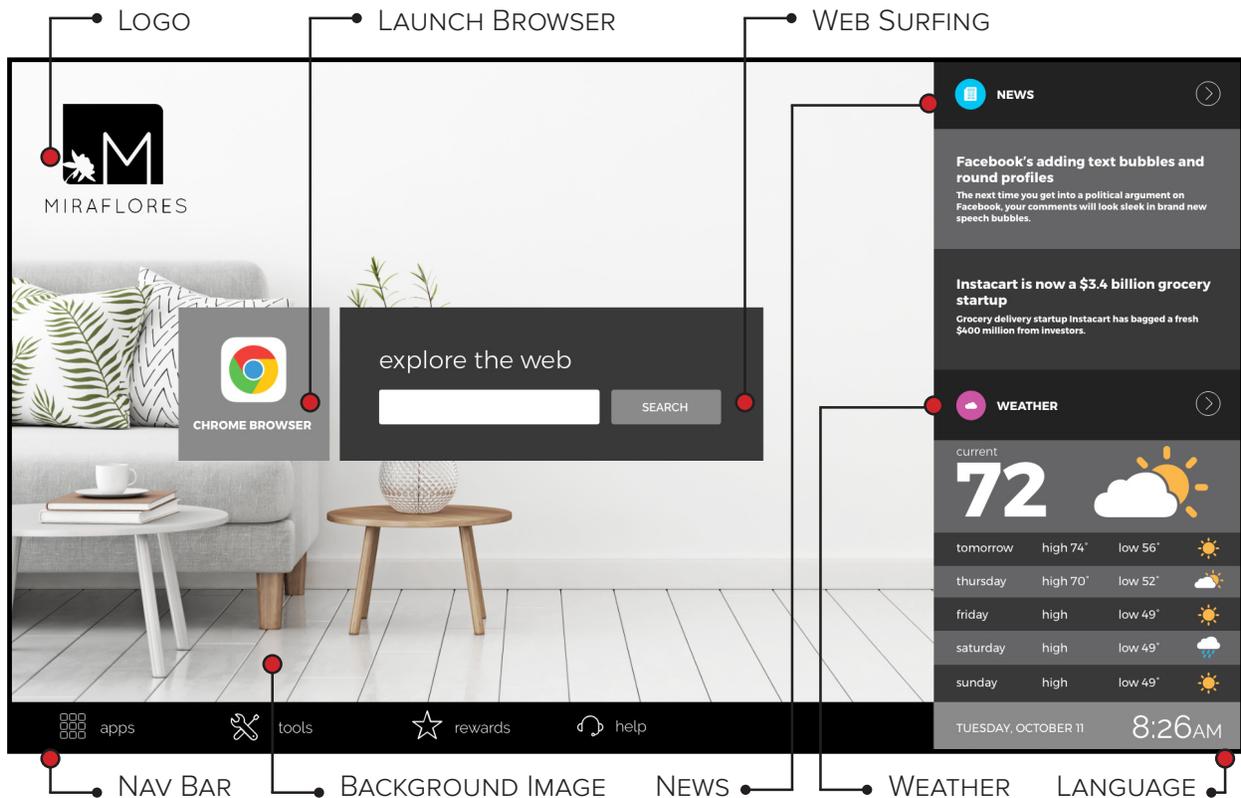
- » Real-time device monitoring and proactive alerts enable Uniguest to rapidly identify and address potential issues
- » New cybersecurity measures to further protect computer hardware and user privacy
- » A complete redesign of the user interface
- » More options for engaging guests and visitors through brand promotions, loyalty program, services, and amenities
- » Progressive content filtering constantly evolves to intercept the proliferation of inappropriate websites and images
- » User acceptance of terms grants access to the kiosk and limits the company's liability
- » More options to engage customers through brand promotions, loyalty programs, services, amenities, customers etc.
- » Multiple browser options help minimize website incompatibility
- » User acceptance of terms grants access to the kiosk and limits the hotelier's liability



*Get Uniguest Connect pre-installed on a new Windows 10 AIO PC.*

# A TRADITION OF INNOVATION

Introducing the all-new, next-generation Secured Advantage platform



## ALL-NEW SECURED ADVANTAGE 10

- » Protects our most innocent users, and defends against the most malicious users and online threats
- » Session-based refresh deletes all locally-stored files upon logout or a pre-set duration of inactivity, then restores the PC to its fixed configuration state
- » Restricts downloads, limits executables, and purges malware
- » Progressive content filtering prevents inappropriate websites and images from displaying on-screen
- » Multiple configuration options
- » Automatic system updates
- » USB flash drive access
- » Compatible with Windows 10

## REDESIGNED USER INTERFACE

- » Branded UI (logo, color scheme, background image)
- » Dedicated navigation menu keeps the desktop organized
- » Quick access to the web (choice of browser)
- » News and weather widgets
- » Easy language switching (up to 18 languages)

## 24/7 TECHNICAL SUPPORT

- » Uniguest's in-house technical support team, the UCrew, is available to assist customers & users from our global support center located in Nashville, TN. The UCrew can be reached 24/7 by phone, email, and live chat.
- » Uniguest maintains best-in-class technical support as measured by abandoned call rates, call wait times, device uptime, and service level agreements.

