

UNIGUEST CONNECT+

The leading secure business center solution,
plus a pay-per-use configuration

Meet Uniguest Connect+, our new revenue-generating business center solution for business, hospitality, community living and retail business industries.

It is based on our industry-leading free-to-guest business center solution, Uniguest Connect, which is trusted by more than 15,000 clients around the world to provide a secure and intuitive computing experience to their customers.

Uniguest Connect+ provides its users with access to in-demand services, including:

- » Secure internet surfing
- » Office productivity software (optional)
- » Desktop printing (optional)
- » Mobile printing (optional)
- » Document scanning and faxing (optional)

Uniguest Connect+ can be configured as a pay-per-use (PPU) kiosk where guests and visitors pay for using its services, or as a hybrid kiosk where some services are paid and others are complimentary.



Uniguest Connect+ is compatible
with Windows 10 and Mac OS.

Meet Uniguest Connect+ PrintStation The pay-per-use, self-service multifunction printer station.

This new revenue-generating solution, which includes Uniguest Connect+, transforms a full-featured multifunction printer into an automated self-service print station.

Uniguest Connect+ PrintStation accurately tracks and charges all usage — for copies, scans, and faxes — without any staff assistance.

To use the printer's pay-per-use services, a customer swipes their credit, debit or access card on a small form factor device connected to the printer.



A TRADITION OF INNOVATION

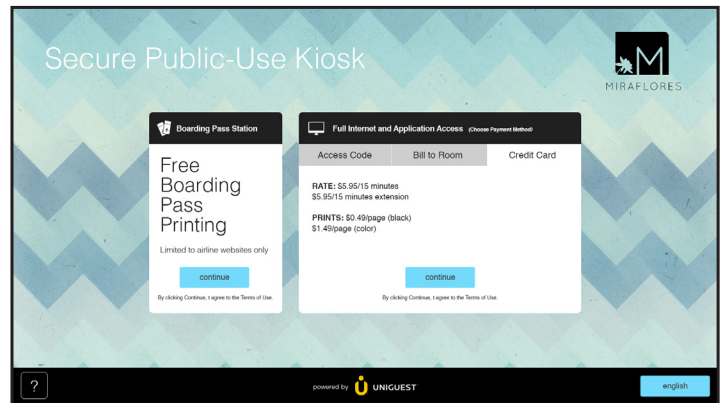
Introducing the all-new, next-generation Secured Advantage platform

Uniguest has deep knowledge of the hospitality industry and is truly privileged to have sustained a large number of meaningful relationships across the industry for more than 30 years. Due to its innovative solutions, expertise, and trust earned along the way, Uniguest has been awarded more brand mandates, brand standards, master service agreements, and large-scale rollouts than any of its competitors.

Over the past 15 years, Uniguest has grown to become a leading global provider of secure public-use business center kiosks — currently supporting 26,000 devices at 15,000 customer locations in 65 countries. Its world-class distribution network and fulfillment team ships and activates nearly 500 new kiosks each month.

ALL-NEW SECURED ADVANTAGE 10

- » Protects our most innocent users, and defends against the most malicious users and online threats
- » Session-based refresh deletes all locally-stored files upon logout or a preset duration of inactivity, then restores the PC to its fixed configuration state
- » Restricts downloads, limits executables, and purges malware
- » Automatic system updates
- » USB flash drive access
- » Compatible with Windows 10 and Mac OS
- » PMS integrations available
- » User acceptance of terms grants access to the kiosk and limits the customer's liability
- » Configuration options: pay-per-use or hybrid (some free services/some paid services)
- » Multiple browser options to minimize website incompatibility
- » PCI compliant
- » Bill-to-Room or secured credit card entry (no card reader)



USER INTERFACE

- » Branded payment screen (logo, color scheme, background image)
- » Standard desktop UI is a familiar computing environment
- » Easy language switching (up to 18 languages)
- » Session timer

24/7 TECHNICAL SUPPORT

- » Uniguest's in-house technical support team, the UCrew, is available 24/7 by phone, email, and live chat to assist its customers and users from our global support center in Nashville, TN
- » Uniguest maintains best-in-class technical support as measured by abandoned call rates, call wait times, device uptime, and service level agreements

